



Delivering facility maintenance solutions to the  
New York Metropolitan Area for over 50 years.





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# OVERVIEW

We’ve serviced businesses and properties in the New York metropolitan area for more than 50 years.

Our 400+ employees leverage those decades of intense knowledge and experience as well as the latest information and technologies to provide you with the most comprehensive facility services possible.



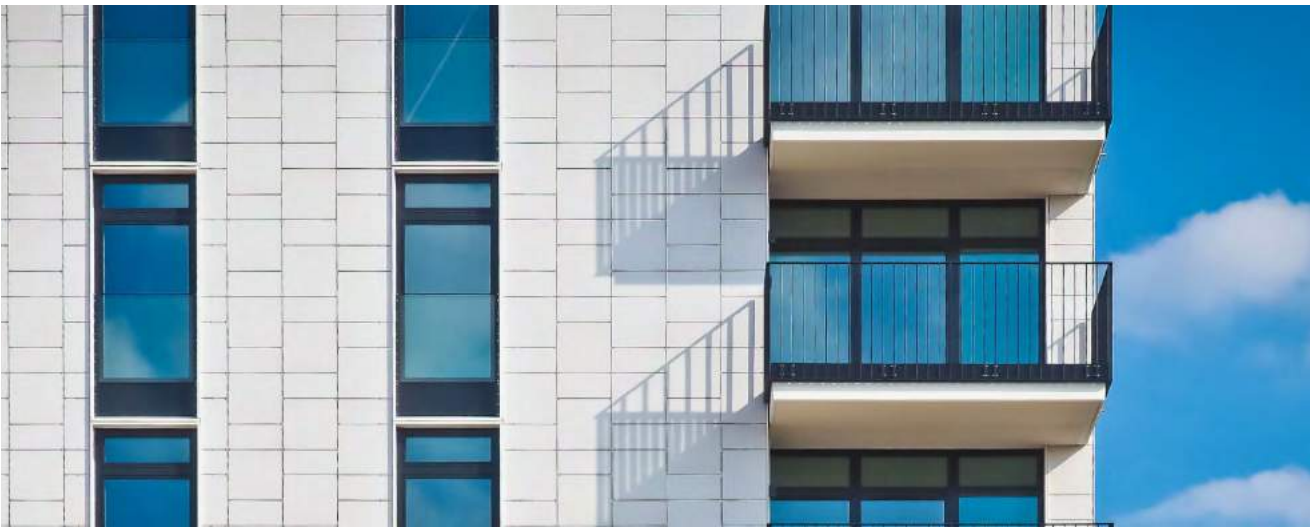
## Commercial Services

We provide professional, high-quality cleaning and maintenance services for commercial buildings, offices, and retail spaces in the NY Metropolitan Area. [Learn More >](#)



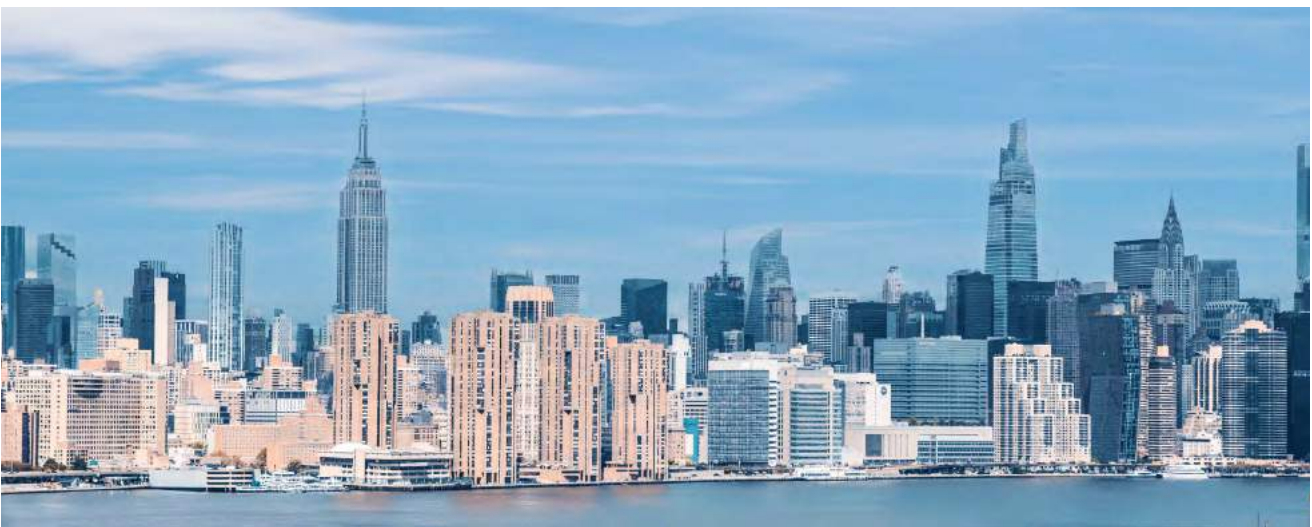
## Industries

We service all commercial, residential, industrial, manufacturing, retail, municipal facilities, and more. [Learn More >](#)



## Residential Services

Residential facility solutions that keep your environments clean, healthy, and safe. [Learn More >](#)



## Areas We Serve

Proudly serving the New York, New Jersey and Connecticut market place. [Learn More >](#)

# Why North Hills

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## Reliability & Consistency

We've spent more than 50 years building a strong reputation of assurance and reliability by providing consistent service on behalf of our clients.



## Partnership

We're committed to creating strong and long-lasting bonds with our clients, while effectively acting as an extension of their team.



## Integrity

By consistently prioritizing the best interests of our clients, we built our unshakable foundation of integrity, which stands as a testament to our commitment to client satisfaction and excellence.



## Highest Quality of Service

We stay ahead of the competition by leveraging the latest innovations in technology, resources, tools, and continued training for all of our team members.

## 50+ Years of Experience

Our success is bolstered by developing strong and long-lasting bonds with our clients founded in trust, communication, integrity, and respect.

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## Over 10,000,000+ sq ft Serviced Daily

Our hard-earned expertise is based on generations of hands-on experience.

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## 400+ Supervised Professional Staff

Our ever-expanding team of facility maintenance professionals are carefully selected from the best talent in the region.

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## 24/7 Availability

We provide a full-range of flexible facility services, including emergency restorations, for clients around the clock to ensure we're always there when you need us the most.





## Trusted by Leading Global Enterprises







# COMMERCIAL SERVICES



## Facility Cleaning

Our office cleaning services are carried out by a professionally trained and experienced staff using the latest in cleaning technology to keep your facilities clean, safe and healthy.



## Construction Cleaning

From major construction cleaning to detailed cleaning for window sills and window frames, our interior and exterior facility maintenance experts can adapt to meet the needs of any construction project.



## Emergency Cleaning

If you've experienced fire, smoke, flood, or property damage, we're here to help. Our emergency cleaning and maintenance services are available 24/7 to help reduce losses and remove the headache.



## Security Services

Every organization has their own set of unique security needs. That's why we provide high quality, efficient, and professional security solutions that are scalable to your businesses and facilities.



## Ceiling Restoration

We offer a comprehensive range of cost-effective ceiling restoration and maintenance services that include: dust removal, duct work, light and tile replacement and more.



## Temporary Labor Services

Our services include customizable skilled and unskilled temporary labor services for clients across all industries to ensure you get the most for your buck and the best people for the job.



## Disinfection & Decontamination Services

We utilize FDA registered products to disinfect surfaces for active viruses and bacteria.



## Specialty Services

Our specialty services include a wide variety of professional maintenance and cleaning solutions that include: green cleaning, warehouse cleaning, government services, metal & marble maintenance, and pharmaceutical GMP cleaning





# RESIDENTIAL SERVICES



## Superintendent Service

Our expert superintendent and maintenance services are designed to take care of your residential facility, so that you can focus on what matters most.



## Porter and Cleaning Service

Our professional porter and cleaning services are uniquely customized to handle the full range of your residential cleaning and maintenance needs.



## Doorman / Concierge Services

We hire the most qualified and highly-trained professionals to provide doorman and concierge services that meet the needs of your residents.



## Handyperson Service

We offer expert handyperson services that include painting, minor electrical, plumbing, fixture replacement, and more.



## Landscaping Service

Our full-service landscaping solutions keep your residential facility exteriors tidy, healthy, and attractive to ensure your properties are always in top form.



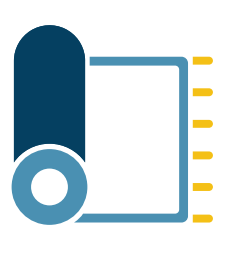
## Window Cleaning

We provide comprehensive, safe and cost-effective window cleaning services for residential facilities.



## Exterior and Interior Painting Service

We employ the finest industry professionals to provide your residential facilities with exterior and interior painting services that keep your facilities looking their best.



## Floor and Carpet Installation

We offer floor and carpet installation services for residential properties in the tri-state area. Our customized solutions are uniquely tailored to meet your residential facility needs.



## Emergency Response Service

When you choose North Hills, you and your residents will have access to our 24/7 Emergency Restoration Team for all of your emergency needs: including fires, floods, mold, vandalism and storm relief.



## Apartment Turnover Service

Our teams of highly skilled professionals have the knowledge and expertise to provide fast, comprehensive, and cost effective cleaning and painting services for apartment turnovers.



## Power Washing

Our expert power washing services restore color and vibrancy to your residential facilities while thoroughly removing dirt, moss, and mold other build-up.



# INDUSTRIES WE SERVE



**Commercial Offices**



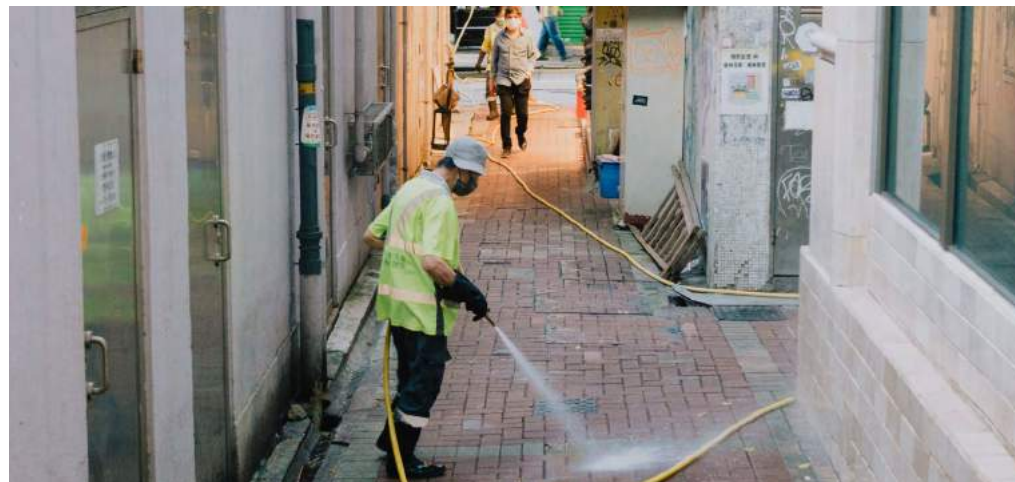
**Residential Buildings**



**Government Services**



**Education**



**Public Utility**



**Medical Facilities**



**Pharmaceutical**



**Manufacturing & Technology**



**Financial Institutions**



**Aviation**



**Museums**



**Retail**



# Recent Case Studies

## Major Hurricane

### Residential Building (Brooklyn, NY)

At approximately 10:00PM North Hills was notified by building management of an ongoing flood during the middle of Hurricane Ida. Once North Hills was made aware of the flood, we immediately dispatched our Emergency Response Team. Upon arrival, our team reported several inches of water throughout the entire lobby, stairwell, and gym area. Our team provided remedial services from midnight until 5:00AM. Due to the quick response and diligent work of our team, tenants were not inconvenienced by the flood.

## Fire Restoration

### 125,000 SF Commercial Office Building (Melville, NY)

At 8:00PM North Hills was notified by building management that a major fire was taking place in the Lower Level of the building which spread to the first and second floors before being extinguished by the fire department. Within 30 minutes North Hills management was on-site and within an hour 30 members of the North Hills Emergency Response Team arrived and begun cleaning the entire building including all tenants’ spaces and common areas. We worked throughout the night and were able to successfully open the building the following morning for tenants to resume normal business activities with minimal disruption. This saved tens of thousands of dollars by not having to open insurance claims for business interruption. North Hills was later awarded the task of the complete restoration of the building including all tenant spaces.

## Major Flood

### 180,000 SF Commercial Office Building (Brooklyn, NY)

North Hills was notified on a Friday afternoon at approximately 4:30PM of a major flood at one of our facilities we service. The cause of the flood was a pipe connected to the HVAC unit which broke and caused approximately 70,000 gallons of water to pass through 5 stories of the building. Within 2 hours North Hills ownership and management were on scene with over 30 members of our Emergency Response Team, with over 50 pieces of equipment, with another 50 pieces of equipment arriving that evening. We worked diligently throughout the evening and were able to have three stories open for business Monday morning. Due to the severe damage of two of the five stories affected, a complete rebuild was needed for those two stories.







## AREAS WE SERVE

North Hills Facility Services is a family owned and trusted facility cleaning and maintenance provider. We strive to form strong, long-lasting partnerships with our clients that are founded on trust, transparency, and reliability.

- 24/7 availability
- Over 400 highly-trained staff members
- Over 10,000,000 sq ft of facilities and counting
- Fully equipped, bonded, and insured



**New York**



**New Jersey**



**Connecticut**





Give us a call today to schedule your  
complementary site visit!

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